



**BlueCross BlueShield
Association**

An Association of Independent
Blue Cross and Blue Shield Plans



**Blue
Distinction**
Centers for Transplants®

Directory of Providers

Your Participating Provider Directory

This Provider Directory is your guide to facilities that have been designated as Blue Distinction Centers for Specialty Care. We are continually adding providers to this list, so if you do not see a particular healthcare provider listed, need additional information regarding a provider or have any questions about your specific benefits, please call the customer service number on the back of your identification card.

This printed directory is organized by state and city for your convenience. A provider's participation in the program is subject to change. To verify this information, please contact the provider before you receive medical services.

If this is an emergency (for example, if you are having chest pain), please proceed to the nearest healthcare facility with an emergency department.

Blue Distinction®

Blue Distinction is an innovative quality designation that helps consumers find medical facilities that have demonstrated expertise in select procedures. Blue Distinction recognizes facilities that meet objective, evidence-based thresholds for clinical quality, developed in collaboration with expert physicians and medical organizations. These designated facilities are subject to periodic reevaluation; reassessing their structure, processes and aggregate patient outcomes.

Blue Distinction Centers for Specialty Care®

Blue Distinction's goal is to give consumers in need of specialty care credible support and information for making more effective healthcare decisions, thus delivering better value to Blue members.¹ The Blue Distinction program examines evidence-based quality measures, processes, and aggregate outcomes for clinical care in specific areas of specialty care. At the core of Blue Distinction are the Blue Distinction Centers for Specialty Care* (Blue Distinction Centers®), initially launched in 2006. Areas covered by this program include bariatric surgery, cardiac care, complex and rare cancers, and transplants.

There is great variation in terms of how specialty care patients are evaluated and treated. Blue Distinction Centers help consumers identify facilities that met quality-focused criteria determined in collaboration with medical experts across the country, at national and local levels. These selection criteria help to identify facilities that are staffed appropriately and are

¹ Some Blue companies may already participate in local transplant programs. The Blue Distinction Centers for Transplants do not disrupt or replace these existing programs. Blue members may not necessarily be required to use institutions that are part of this program.

fully integrated to support the goals of increased patient health and safety.

Blue Distinction Centers for Specialty Care programs provide a framework for better-informed healthcare choices, thus delivering better value to Blue members.

Blue Distinction Centers for Transplants®

Facilities designated as Blue Distinction Centers for Transplants have dedicated teams that provide a full range of transplant services, in one or more of seven specific transplant types: heart, lung (deceased and living donor), combination heart/lung, liver (deceased and living donor), simultaneous pancreas kidney (SPK), pancreas (PAK/PTA), and bone marrow/stem cell (autologous & allogeneic). Blue Distinction Centers for Transplants receive specific designations, identifying which of these particular type(s) of transplant programs have received Blue Distinction recognition. Additional value-added services provided through this program include global pricing.

The selection criteria used in designating Blue Distinction Centers for Transplants were developed in collaboration with expert physicians and medical organizations, including the Center for International Blood and Marrow Transplant Research (CIBMTR®), the Scientific Registry of Transplant Recipients (SRTR) and the Foundation for the Accreditation of Cellular Therapy (FACT).² Our selection criteria include:

- an established transplant program, actively performing these procedures for the most recent 24-month period and performing a required minimum volume of transplant procedures
- appropriate experience and credentialing of its transplant team
- an established acute care inpatient facility, including intensive care, emergency and a full range of services³
- full accreditation by a Centers for Medicare and Medicaid Services (CMS)-deemed national accreditation organization
- evaluation of patient and graft aggregate outcomes including sufficiently low graft failures and mortality rates
- a comprehensive quality management program
- documented patient care and follow-up procedures at admission and discharge, including referral back to primary care physicians

² These organizations have provided information and input, but do not formally endorse the Blue Distinction Centers program.

³ Certain bone marrow transplant programs meet this requirement by affiliation with a full-service, accredited inpatient hospital facility.

To see a list of the specific selection criteria for the Blue Distinction Centers for Transplants, please visit www.BCBS.com/bluedistinction.

The facilities listed herein are independent organizations that provide care and treatment to Blue Cross and Blue Shield members. Blue Cross and Blue Shield Association and its Member Plans do not provide healthcare services or practice medicine. Hospitals, physicians and other healthcare practitioners are responsible for medical judgments and related treatments. Blue Cross and Blue Shield Association and its Member Plans are not liable for any act or omission, including negligence, committed by any independent contracted healthcare professional or hospital, nor are they responsible for any medical outcome achieved or not achieved as a result of treatment. The individual Blue Cross and Blue Shield companies are independent licensees of the Blue Cross and Blue Shield Association.

Note: Designation as Blue Distinction Centers means that these facilities' overall experience and aggregate data met objective criteria established in collaboration with expert clinicians' and leading medical societies' recommendations. Individual outcomes may vary. To find out which services are covered under your policy at these or any other facilities, please call your local Blue Cross and Blue Shield Plan; and please call your provider before making an appointment, to verify the most current information on their Network participation status. Neither the Blue Cross and Blue Shield Association nor any of its Licensees are responsible for any damages, losses, or non-covered charges that may result from using these materials or receiving care from a provider listed in these materials.

Blue Distinction Centers for Transplants®

As of January 28, 2010

STATE/HOSPITAL NAME	CITY	TRANSPLANT TYPE
ALABAMA		
Children's Hospital of Alabama	Birmingham	Pediatric Autologous & Allogeneic Bone Marrow/Stem Cell
University of Alabama Hospital	Birmingham	Adult Heart Adult Liver Deceased Adult Single or Bilateral Lung Adult Simultaneous Pancreas-Kidney Adult Pancreas (PTA-PAK)
ARIZONA		
Mayo Clinic Arizona	Phoenix	Adult Autologous & Allogeneic Bone Marrow/Stem Cell Adult Liver Deceased and Living Donor Adult Simultaneous Pancreas-Kidney Adult Pancreas (PTA-PAK)
ARKANSAS		
Children's Healthcare System PHO (Arkansas Children's Hospital)	Little Rock	Pediatric Heart
CALIFORNIA		
California Pacific Medical Center	San Francisco	Adult Liver Deceased Donor
City of Hope Medical Center	Duarte	Adult & Pediatric Allogeneic & Autologous Bone Marrow/Stem Cell
Lucile Salter Packard Children's Hospital at Stanford	Palo Alto	Pediatric Liver Deceased and Living Donor
Ronald Reagan UCLA Medical Center	Los Angeles	Adult & Pediatric Heart Adult & Pediatric Liver Deceased
Sharp Memorial Hospital	San Diego	Adult Heart
Stanford Hospitals and Clinics	Stanford	Adult Liver Deceased Donor
UCSD Medical Center/Thornton Hospital	La Jolla	Adult Autologous & Allogeneic Bone Marrow/ Stem Cell
UCSD Medical Center at Hillcrest	San Diego	Adult Liver Deceased Donor Adult Single or Bilateral Lung

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USC University Hospital	Los Angeles	Adult Lobar (Living Donor) & Bilateral Lung
COLORADO		
The Children's Hospital	Denver	Pediatric Allogeneic & Autologous Bone Marrow/Stem Cell Pediatric Heart Pediatric Liver Deceased Donor
University of Colorado Hospital	Aurora	Adult Heart Adult Liver Deceased and Living Donor Adult Single or Bilateral Lung
CONNECTICUT		
Yale New Haven Hospital	New Haven	Adult Autologous & Allogeneic Bone Marrow/ Stem Cell
DELAWARE		
Alfred I. duPont Hospital for Children of the Nemours Foundation	Wilmington	Pediatric Liver Deceased and Living Donor
GEORGIA		
Children's Healthcare of Atlanta	Atlanta	Pediatric Autologous & Allogeneic Bone Marrow/Stem Cell Pediatric Heart Pediatric Liver Deceased
ILLINOIS		
Children's Memorial Hospital	Chicago	Pediatric Autologous & Allogeneic Bone Marrow/Stem Cell Pediatric Heart
Loyola University Medical Center	Maywood	Adult Autologous & Allogeneic Bone Marrow/ Stem Cell Adult Heart Adult Single or Bilateral Lung
Northwestern Memorial Hospital	Chicago	Adult Autologous & Allogeneic Bone Marrow/Stem Cell Adult Heart Adult Liver Deceased and Living Donor Adult Pancreas (PAK,PTA) Adult Simultaneous Pancreas-Kidney

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ILLINOIS (continued)		
Rush University Medical Center	Chicago	Adult Autologous & Allogeneic Bone Marrow/ Stem Cell
University of Chicago Medical Center	Chicago	Adult Autologous & Allogeneic Bone Marrow/ Stem Cell Adult Heart Adult Combination Heart/Lung Adult Lung Adult Pancreas (PAK, PTA) Adult Simultaneous Pancreas-Kidney
University of Illinois Medical Center	Chicago	Adult Liver Deceased Donor
INDIANA		
Clarian Health Partners, Inc. (Indiana University Medical Center)	Indianapolis	Adult Autologous & Allogeneic Bone Marrow/ Stem Cell Adult Liver Deceased Donor Adult Pancreas (PTA, PAK) Adult Simultaneous Pancreas-Kidney
Clarian Health Partners, Inc. (Methodist Hospital)	Indianapolis	Adult Heart Adult Single or Bilateral Lung Deceased
Clarian Health Partners, Inc. (Riley Hospital for Children)	Indianapolis	Pediatric Autologous & Allogeneic Bone Marrow/Stem Cell Pediatric Heart
Indiana Blood & Marrow Transplantation	Beech Grove	Adult Autologous & Allogeneic Bone Marrow/Stem Cell
IOWA		
University of Iowa Hospitals & Clinics	Iowa City	Adult Autologous Bone Marrow/Stem Cell
KENTUCKY		
Jewish Hospital	Louisville	Adult Heart Adult Liver Deceased Donor

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LOUISIANA		
Ochsner Clinic Foundation	New Orleans	Adult Heart Adult Liver Deceased Donor
Tulane University Hospital & Clinics	New Orleans	Adult Liver Deceased Donor
MARYLAND		
University of Maryland Medical System	Baltimore	Adult Autologous & Allogeneic Bone Marrow/ Stem Cell
MASSACHUSETTS		
Beth Israel Deaconess Medical Centers	Boston	Adult Autologous Bone Marrow/Stem Cell
MICHIGAN		
Children's Hospital of Michigan	Detroit	Pediatric Heart
Henry Ford Health System	Detroit	Adult Autologous Bone Marrow/Stem Cell Adult Liver Deceased and Living Donor
Karmanos Cancer Center	Detroit	Adult Autologous & Allogeneic Bone Marrow/ Stem Cell
University of Michigan Medical Center	Ann Arbor	Adult & Pediatric Autologous & Allogeneic Bone Marrow/Stem Cell Adult & Pediatric Heart Adult Liver Deceased & Pediatric Liver Deceased Adult Simultaneous Pancreas-Kidney Adult Single or Bilateral Lung
MINNESOTA		
Mayo Clinic (Rochester Methodist Hospital)	Rochester	Adult Autologous & Allogeneic Bone Marrow/ Stem Cell Adult Liver Deceased and Living Donor Adult Pancreas (PAK, PTA) Adult Simultaneous Pancreas-Kidney

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MINNESOTA (continued)		
Mayo Clinic (St. Mary's Hospital)	Rochester	Pediatric Autologous Bone Marrow/Stem Cell Adult Heart Adult Combination Heart/Lung Adult Lung (Single or Bilateral)
University of Minnesota Medical Center	Minneapolis	Adult Autologous & Pediatric Autologous & Allogeneic Bone Marrow/Stem Cell Adult Heart Adult Liver Deceased and Living Donor Adult Lung (Single or Bilateral) Adult Combination Heart/Lung Adult Pancreas (PTA-PAK)
MISSOURI		
Barnes-Jewish Hospital	St. Louis	Adult Autologous & Allogeneic Bone Marrow/ Stem Cell Adult Heart Adult Liver Deceased Donor Adult Single or Bilateral Lung Adult Combination Heart/Lung
St. Louis Children's Hospital	St. Louis	Pediatric Autologous & Allogeneic Bone Marrow/Stem Cell Pediatric Heart Pediatric Liver Deceased and Living Donor Pediatric Lung Pediatric Combination Heart/Lung
St. Luke's Hospital	Kansas City	Adult Heart
NEBRASKA		
The Nebraska Medical Center	Omaha	Adult Autologous & Allogeneic Bone Marrow/ Stem Cell Adult Liver Deceased and Living Donor Pediatric Liver Deceased and Living Donor Adult Simultaneous Pancreas-Kidney Adult PTA - PAK
NEW YORK		
Memorial Sloan-Kettering Cancer Center	New York	Adult & Pediatric Autologous & Allogeneic Bone Marrow/Stem Cell

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NYU Hospitals Center	New York	Adult Liver Deceased and Living Donor
NEW YORK (continued)		
Strong Memorial Hospital	Rochester	Adult Autologous & Allogeneic Bone Marrow/ Stem Cell Adult Heart
NORTH CAROLINA		
Carolinas Medical Center	Charlotte	Adult Heart Adult Liver Deceased Donor
Duke University Hospital	Durham	Adult Autologous & Allogeneic Bone Marrow/ Stem Cell Adult Heart Adult Liver Deceased Adult Single or Bilateral Lung Deceased Adult Simultaneous Pancreas-Kidney
Duke Children's Hospital & Health Center	Durham	Pediatric Autologous & Allogeneic Bone Marrow/Stem Cell
University of North Carolina Hospitals	Chapel Hill	Adult Autologous & Allogeneic Bone Marrow/ Stem Cell Adult Heart Adult Liver Deceased Adult Bilateral Lung
OHIO		
Arthur G. James Cancer Hospital	Columbus	Adult Autologous & Allogeneic Bone Marrow/ Stem Cell
Children's Hospital Medical Center	Cincinnati	Pediatric Autologous & Allogeneic Bone Marrow/Stem Cell Pediatric Heart Pediatric Liver Deceased and Living Donor

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Cleveland Clinic Foundation	Cleveland	Adult Autologous & Allogeneic Bone Marrow/ Stem Cell Adult & Pediatric Heart Adult Combination Heart/Lung Adult Liver Deceased Donor Adult Single or Bilateral Lung Adult Simultaneous Pancreas-Kidney Adult Pancreas (PTA/PAK)
OHIO (continued)		
Jewish Hospital (Health Alliance)	Cincinnati	Adult Autologous Bone Marrow/Stem Cell
Nationwide Children's Hospital	Columbus	Pediatric Autologous & Allogeneic bone Marrow/Stem Cell
Ohio State University Hospitals	Columbus	Adult Simultaneous Pancreas-Kidney
University Hospital (Health Alliance)	Cincinnati	Adult Liver Deceased Donor Adult Simultaneous Pancreas-Kidney
University Hospitals of Cleveland	Cleveland	Adult Autologous & Allogeneic Bone Marrow/ Stem Cell
OKLAHOMA		
Integrus Baptist Medical Center	Oklahoma City	Adult Heart Adult Liver Deceased Donor
OREGON		
Doernbecher Children's Hospital (Northwest Marrow Transplant Program)	Portland	Pediatric Autologous & Allogeneic Bone Marrow/Stem Cell
Legacy Good Samaritan (Northwest Marrow Transplant Program)	Portland	Adult Autologous Bone Marrow/Stem Cell
Oregon Health Sciences University (Northwest Marrow Transplant Program)	Portland	Adult Autologous & Allogeneic Bone Marrow/ Stem Cell
PENNSYLVANIA		
Hospital of the University of Pennsylvania	Philadelphia	Adult Autologous & Allogeneic Bone Marrow/ Stem Cell Adult Heart Adult Liver Deceased and Living Donor Adult Single or Bilateral Lung

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Temple University Health System	Philadelphia	Adult Autologous & Allogeneic Bone Marrow/ Stem Cell
SOUTH CAROLINA		
Cancer Centers of the Carolinas	Greenville	Adult Autologous Bone Marrow/Stem Cell
TENNESSEE		
Baptist Memorial Hospital	Memphis	Adult Heart
Blood and Marrow Transplant Center (Methodist University Hospital)	Memphis	Adult Autologous Bone Marrow/Stem Cell
Saint Thomas Hospital	Nashville	Adult Heart
St. Jude Children's Research Hospital	Memphis	Pediatric Autologous & Allogeneic Bone Marrow/Stem Cell
Vanderbilt University Medical Center	Nashville	Adult & Pediatric Autologous & Allogeneic Bone Marrow/Stem Cell Pediatric Heart Adult Liver Deceased Donor
TEXAS		
MD Anderson Cancer Center	Houston	Adult Autologous & Allogeneic Bone Marrow/Stem Cell
UTAH		
University of Utah Hospitals & Clinics	Salt Lake City	Adult Autologous & Allogeneic Bone Marrow/ Stem Cell Adult Heart
VIRGINIA		
INOVA Fairfax Hospital	Falls Church	Adult Autologous Bone Marrow/Stem Cell Adult Single or Bilateral Lung
Medical College of Virginia Hospitals	Richmond	Adult Autologous & Allogeneic Bone Marrow/ Stem Cell Adult Liver Deceased and Living Donor

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University of Virginia Health Sciences Center	Charlottesville	Adult Liver Deceased Donor Adult Single or Bilateral Lung
WASHINGTON		
Seattle Cancer Care Alliance	Seattle	Adult & Pediatric Autologous & Allogeneic Bone Marrow/Stem Cell
WASHINGTON (continued)		
Seattle Children's Hospital	Seattle	Pediatric Heart Pediatric Liver Deceased & Living Donor
WISCONSIN		
Aurora St. Luke's Medical Center	Milwaukee	Adult Heart
Children's Hospital of Wisconsin	Milwaukee	Pediatric Autologous & Allogeneic Bone Marrow/Stem Cell Pediatric Heart
Froedtert Memorial Lutheran Hospital	Milwaukee	Adult Autologous & Allogeneic Bone Marrow /Stem Cell Adult Liver Deceased Donor Adult Simultaneous Pancreas-Kidney
University of Wisconsin Hospital and Clinics	Madison	Adult Autologous & Allogeneic Bone Marrow/ Stem Cell Adult Heart Adult Liver Deceased Donor Adult Pancreas (PTA-PAK) Adult Simultaneous Pancreas-Kidney