

## Blue Distinction Centers for Transplants® Summary of Clinical Program Requirements

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### All Transplant types

CATEGORY	CRITERIA DESCRIPTION	LEVEL
<b>Duration</b>	Program must have been actively performing transplant of specific type for the most recent 24-month period.	Absolute
<b>Volume</b>	Volume requirements vary by transplant type.	Absolute
<b>Survival</b>	Patient and graft survival requirements vary by transplant type.	Absolute
<b>Morbidity Measures</b>	A variety of measures are evaluated which vary by transplant type, including surgical morbidities, re-transplant rates, death on the waitlist, etc.	Preferred
<b>Team</b>	A stable team which must include a primary physician and primary Surgeon (if applicable) and at minimum, one additional physician and surgeon. A broad range of subspecialties must be immediately available to the program.	Absolute
<b>Facility</b>	The institution must be a full-service, accredited inpatient hospital facility or affiliate.*	Absolute
<b>Data Management</b>	Personnel and/or systems to collect, analyze, and maintain program data.	Absolute
<b>Patient Management Plans</b>	A variety of criteria that address pre-transplant evaluation, transplant procedure and recovery phase.	Absolute
<b>Post-Operative Phase</b>	Includes written discharge and follow-up plans, including coordination with primary care providers.	Absolute
<b>Patient Education</b>	Written plans for patient education including pathways and response to teaching.	Absolute
<b>Patient Selection</b>	Regularly scheduled multi-disciplinary meetings are held.	Preferred
<b>Policies and Procedures</b>	Detailing all aspects of care and incorporated into formal development and review process.	Preferred
<b>Quality Management Program</b>	A comprehensive quality management program exists that specifically incorporates transplant services.	Preferred
<b>Patient Satisfaction Review Process</b>	Transplant program should have a written process and data management systems for routinely measuring patient satisfaction for both in and outpatient services.	Preferred
<b>Facility Contracting</b>	Agreement on negotiated reimbursement contract.	Absolute

\*Certain bone marrow transplant programs meet this requirement by affiliation with a full-service, accredited inpatient hospital facility.

Note: Designation as Blue Distinction Centers means these facilities' overall experience and aggregate data met objective criteria established in collaboration with expert clinicians' and leading professional organizations' recommendations. Individual outcomes may vary. To find out which services are covered under your policy at any facilities, please call your local Blue Cross and/or Blue Shield Plan.